Resident training is an important stage of continuing education for medical students after graduating from school. At this stage, residents should not only study hard at medical knowledge, but also strengthen the study of medical humanities. Being a doctor is a unique job. In addition to facing diseases, doctors need to be able to communicate with patients effectively. Medical humanities may often contribute more to the recovery of disease. Medical humanities should be “to cure sometimes, to relieve often, to comfort always” (1). Medical education systems are different between China and western countries. For a resident who has just graduated from school, how to strengthen the medical humanities along with clinical skills during residency and express more medical humanities care in clinical practice, which is related to the quality of the entire medical team construction. For that reason, the medical humanities should be paid more attention to during Chinese ophthalmology residency.

Importance of enhancing medical humanities education in training

With the development of modern medicine, the medical model has changed greatly, which proposed new requirements for residents. The General Medical Council (GMC) proposed the concept of Tomorrow’s doctors (2), the good doctor, as GMC suggest, must be an educated doctor and this is one of the major areas where arts and humanities subjects might make a contribution. The clinical judgment made by a good clinician should be based on technical judgment and humane judgment. Technical judgment is from the study of medical sciences whereas humane judgment comes from the study of art and humanities, both of which are indispensable (3). The American society for bioethics and humanities was established in 1998, the UK association for medical humanities has defined the field as representing “a sustained interdisciplinary enquiry
into aspects of medical practice, education and research expressly concerned with the human side of medicine”. The Australasian Association for Medical Humanities was inaugurated in November 2004, a postgraduate program in the medical humanities began at the University of Sydney in 2003 (1). Medical humanities education may make residents care more about their patients and understand patients’ needs; meanwhile, the study of medical humanities knowledge can improve residents’ capacity of communicating with patients (4) and make the resident a good listener to obtain the first-hand information necessary for diagnosis (5). The Ministry of Health and the Ministry of Education of China jointly released the Outline of Reform and Development of Chinese Medical Education in 2001. The Outline emphasized, “Since human beings are the objects for medical research and service, the relation of literature, science and medicine and cross amalgamation of multiple disciplines should be strengthened in the process of medical education to combine the training of medical ethics with that of medical skills”. According to the new national medical reform in 2009, “To establish healthy and harmonious physician-patient relationship, to strengthen the construction of medical ethics, to attach importance to the humanistic quality training and occupational quality education for medical personnel and to vigorously carry forward the spirit of life-saving”, the importance of strengthening medical humanities education was emphasized once again.

Status of medical humanities education for residents in China

Generally speaking, there are still many imperfections in the medical humanities education for residents in China. At the stage of attending classes in medical college, the training on medical humanities is inadequate and is not deemed as a key course to train students. Medical humanities education is mixed with political education. The objectives of humanities education are unclear. Medical humanities teaching is out of step with social reality. The effect of humanities education is poor (6). Students only focus on the study of medical sciences whereas neglect the study of medical humanities knowledge. In addition, since the current physician-patient relationship in China is tense and killing or hurting doctor often happens, doctors have to be very cautious during the diagnosis and treatment of patients. Residents have so heavy clinical workloads that they have too little time to communicate with patients. When having rotation in the wards, residents are responsible for both writing records and operations, thus they have no spare time to communicate with patients. Besides, some hospitals lack appropriate management. The designated rules and regulations only emphasize economic assessment indicators and allow some bad ethics behaviors unchecked or investigated but not punished. It damages the reputation of hospitals and makes medical humanities education useless (6). Meanwhile, in teaching hospitals, in addition to clinical tasks, residents have to spend much time on scientific research due to the pressure of getting a position in hospital or promotion. Many residents do clinical studies, conduct basic experiment in laboratory, and spend much time on fund application. They are under great pressure. Some residents are also responsible for the teaching of interns, which also takes some time no matter the effect is good or not. Therefore, residents are so busy that they have no time to think about the needs in humanities, and there is no driving force to motivate themselves in this aspect.

Exploration on the mode of medical humanities education

The standardized training of residents should not be limited to the training of their basic theory, basic knowledge and basic skills, medical humanities should also be trained. Some teaching hospitals in China summarized the humanistic quality in the standardized training of residents as four indicators, i.e., humanities curricula training, teaching by precept and example, self-improvement and volunteer service (7). For the selection of core curriculum, some domestic experts believe that the top three curriculum in importance and weight are the physician-patient communication skills, the teamwork and the handling of emergency events (8). As for the establishment of medical humanities courses, Ophthalmology residents are encouraged to read some medically-relevant books which reflects the current situation in China, such as the popular fiction “Angel Heart”. Since literature abounds with depictions of subjects relevant to medicine (3), residents can learn some physician-patient communication skills from such medical fictions. Residents should also read books in medical history and medical philosophy. The study of the history of medicine can remind students the nature of medical knowledge. Philosophy can teach students how to order their thoughts, construct an argument and reach a logical conclusion (3). Residents will be organized to participate in reading salon to share reading response.
Besides, famous experts in medical humanities are invited to host seminars on medical humanities for residents to share medical laws and regulations, physician-patient communication skills, patient psychology and knowledge in other aspects. Residents may have a good foundation in Humanities and grasp some theoretical knowledge in medical humanities via the theory study of medical humanities to guide further medical practice.

Constant practice is required to reflect the humanistic care of patients in specific clinical work. Before facing real patients by residents, senior medical doctors are organized to compile medical drama to let residents simulate real medical scenes to practice the skill of the communication with patients. Scenarios are designed for issues encountered in actual work to let residents handle, such as how to persuade and comfort emotional patients or families during outpatient service, how to answer the question of patients and their families in pre-operative consultation, attention should be paid to what language taboos by doctors in normal times, to fully involve residents in discussion. At the end, the senior doctors will summarize the key points and make the comments.

Since eyes are the windows of the mind, blindness will bring about painful experience to a patient and his/her families. In order to experience the feeling of blindness, the eyes of residents are covered to simulate the life of blind person to actually feel the inconvenience for patients who are blind or have low vision. Some other hospitals organize residents to accompany a patient the whole activities in hospital such as registration, examination, picking up medicine and admission, it let residents experience the possible anxiety of patient and the difficulty in seeking medical advice at patient level (7). After engaging in similar empathy practices, residents can empathize with patients and care for their patients from the bottom of the heart.

Although professional knowledge is the most basic requirements for residents, they should also be enthusiastic in popularization of medical science. They should convert elusive medical terms into vernacular which is easy to be understood for the general public. Residents should also record and summarize common questions asked by patients and practice own communication skills including language skill and speech gesture by means of popular science propaganda for self-improvement. Residents are also encouraged to participate in some volunteer clinic activities in communities to learn about the needs of patients and communities, and respond to patient counseling to improve their capacity of information sorting. In term of residency outcome, young doctors not only love the professional, and also receive more good feedback from the patients.

In the test of standardized residency, the contents for examining medical humanities are also enriched. The evaluation of medical humanities will be concretized and quantized into the steps and requirements for practical operation upon the assessment of the clinical skills of residents. For example, in the assessment standard for “three-mirror lens examination”, except for the scoring points for corresponding technical procedure, some scoring for medical humanities are provided, “to explain the purpose and possible discomfort to patients get their cooperation and necessary psychological comfort should be provided”. In the test of ward rounds, content of the concerns and questions of patients and their families is also be scored. Feedback from patients and their families about the performance of resident on medical humanities, as well as residents self-evaluation and senior doctors’ comments, would all be recorded. Based on these multiple source feedback, residents would perform better on medical humanities in the further.

With the development of society, the medical model has changed accordingly. Except for curing physical disease, full respect and good experience are also required. This requires residents to keep strengthening the self-cultivation in medical humanities to adapt the need of new medical model.

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**Footnote**

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